

CIRCULAR

Subject: Grievance redressal system in GIDC

Under the direction of Government of India, Department of Industrial Policy and Promotion (DIPP), State Government had taken initiative under the Ease of Doing Business (EODB) to provide select services online. In order to comply with the requirement of this state's initiative it is mandatory to have a conflict resolution mechanism for land and construction permit.

Gujarat Industrial Development Corporation (GIDC) has issued this notification to inform/notify all about the existing dedicated grievance redressal portal, up running since November 2015 onwards, on GIDC website and monitored by dedicated Grievance Redressal Cell at head office, Gandhinagar.

In addition to above, under the provisions of the GIDC Act-1962, authorized person of GIDC give/ issue development permission /building use permission. If any applicant has any grievance for development permission/building use permission as per provision of these regulation for D9 category (for GIDC- category as per common GDCR 2017), applicant can make representation before a committee consisting Executive director (Pre-Alt) & Chief Engineer of GIDC, Gujarat Industrial Development Corporation. After the first level of resolution provided by committee if applicant wants, he/she can further escalate the grievance/issue to Managing Director of Gujarat Industrial Development Corporation.



VC & MD

GIDC, Gandhinagar

To,
All officers of GIDC

CC to:-

- 1) The Federation of Industries and Associations (Gujarat)
- 2) The GM (Gr-I) (S&A),GIDC, Gandhinagar..... For upload on GIDC website please.

Issued by



Executive Director (E & A)
GIDC, Gandhinagar